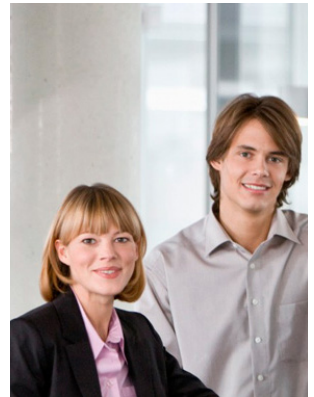


## Quality Management System Manager (TÜV) Module 2. Quality and management

Implementation and maintenance of quality management system, which corresponds to the international standard ISO 9001:2015, is impossible without employees, who know and understand the basic principles of the quality management system and international standard requirements. Due to the changes in the standards, the training centre IQTC in cooperation with a German educational institution TÜV Rheinland Akademie invites all the interested people to seize the opportunity to acquire the knowledge about the development of the company's specific quality strategy and to gain a qualification "Quality management system manager (TÜV)", which corresponds to the standard of the professions of the Republic of Latvia 11211 42 "Business unit manager at quality and risk management."



### The aim of the course

The aim of the course is to provide the participants with all the necessary knowledge about the quality system tools that allow to maintain and to improve the quality management system, developing the integration of the TQM model and management system in the company.

### Course content

- ▶ Quality and management
- ▶ Company's management models (EFQM, BSC)
- ▶ Employees management
- ▶ System improvement
- ▶ Legislation

### Target audience

The course is designed for leading employees of enterprises connected with the quality management, who have successfully obtained qualification "Quality manager (TÜV)" or a similar qualification in a different educational institution and are involved in the further development and improvement of the company's processes.

### Prerequisite skills and knowledge

The course is available to the person with a quality manager qualification and the experience in improving and developing the processes in the context of a company, as well as this person is advised to have some prerequisite knowledge about the standard DIN EN ISO 9001:2008 and a new standard DIN EN ISO 9001:2015 requirements.

### Issued documents

After completing the course and successfully passing an exam a person acquires a certificate issued by the training centre IQTC.

**Note:** After completing the 1st and 2nd modules of the course "Quality management system manager (TÜV)" and successfully passing an exam a person acquires a certificate issued by the TÜV Rheinland Akademie. The owner of this certificate gets an opportunity to take an exam organized by PersCert. After successfully passing this exam, the participant acquires a PersCert certificate with an identification number, which will be saved in Certipedia data base.

# IQTC



## Course duration

32 academic hours

## Price for the course

640,00 €

## Contact information

 +371 66 154 330

 [info@iqtc-riga.eu](mailto:info@iqtc-riga.eu)

 [www.iqtc-riga.eu](http://www.iqtc-riga.eu)

 Mukusalas st. 41, Riga

