



The concept of quality management system according to ISO 9001:2015 standard

Quality management system is the complex of company structures, methods, processes and resources that are necessary for the overall quality management. Quality management system is developed in order to improve the performance and increase the competitiveness of the company in both the local and the international market. The development of the quality management system according to the international standard ISO 9001:2015, as well as its implementation and maintenance in the operating condition is impossible without employees who understand the basic quality management principles, as well as the requirements of the international ISO 9001:2015 standard.



The aim of the seminar

The aim of the seminar is to provide the participants with all the necessary knowledge about the concept of the new standard, the differences between the new and the old ISO 9001:2008 standard, the development process of the quality management system and its maintenance in the operating condition according to the requirements of the new ISO 9001:2015 standard.

Course content

- ▶ Introduction into quality management
- ▶ ISO standard set for the series 9000 (application, terminology, basic rules, requirements)
- ▶ Concept of the new quality management standard
- ▶ International standard ISO 9001:2015 – a tool for elimination of non-conformities

Target audience

The seminar is designed for employees who develop and improve the quality management system in their company or organization.

Prerequisite skills and knowledge

This seminar is oriented towards the audience with the prerequisite knowledge about the DIN EN ISO 9001:2008 standard and the processes in the context of a company.

Issued documents

After attending this seminar, the participant receives a certificate, confirming the attendance of the seminar, issued by the training center IQTC.

Course duration

2 academic hours

Price for the course

157,30 €

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