

Basics of quality management system according to standard ISO 9001:2015

The quality management system is a summary of organizational structure, methods, processes and resources that are necessary for general quality management. It is designed for constant work improvement and competitiveness rise of a company in the local and international market. The development of the quality management system, corresponding to the requirements of the international standard ISO 9001:2015, its implementation and support in working order is impossible without employees who understand and know the basic principles of quality management as well as international ISO standard.



The aim of the course

The aim of the course is to provide the necessary knowledge about the difference between the new standard and the old standard ISO 9001:2008 requirements, the process of forming the quality management system and keeping it in the working conditions in compliance to the new standard ISO 9001:2015 requirements.

Course content

- ▶ Introduction into quality management
- ▶ Standard family ISO series 9000 (application, terminology, main principles, requirements)
- ▶ Quality management system model
- ▶ Documentation and quality management system records
- ▶ Management system orientation to processes
- ▶ International standard ISO 9001:2015 – discrepancy elimination instrument
- ▶ Discrepancy prevention – the basis for quality management system improvement

Target audience

The course is recommended for all employees working in enterprises or organizations, who develop and improve a quality management system.

Prerequisite skills and knowledge

It is preferable that the participant has the prerequisite knowledge about the standard DIN EN ISO 9001:2008 and the knowledge about the processes in the company.

Issued documents

After successfully completing the course and passing a test, the participant acquires a certificate, issued by the training center IQTC.

Course duration

8 academic hours

Price for the course

160,00 €

Contact information

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